The Honorable Michael K. Powell Chairman Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Dear Chairman Powell:

Over the last few years, I have felt held hostage by Cox Cable. The service is horrible and the customer support is miserable at best. The reason I feel I am being held hostage is I have had a dish installed and had to keep the cable service for my local channels. I live in a ravine and an antennae is not that effective here. Please support the dish companies and their effort to bring local channels. Every person deserves a choice. Choice will guarantee service, customer satisfaction, and competitive prices. Thank you!!!

Sincerely,

Sheri Petteys 117 Patrick Henry Drive Williamsburg, VA 23185